

Does it mean social services will get involved?

No. If in the future your circumstances change and it becomes a possibility, we will keep you involved and work with you so that you understand what is happening and why.

What happens when I stop receiving early help services?

We want you to become confident and able to find your own solutions and take responsibility for your family. You can continue to use all services that are open to families and children, and if your needs change then please ask us for further help if you need it.

For Further information Contact;

Eastfield Strengthening Families Hub

Tel: 01902 558331 Email: eastfieldSFH@wolverhampton.gov.uk

Rocket Pool Strengthening Families Hub

Tel: 01902 556416 Email: rocketpoolSFH@wolverhampton.gov.uk

Graisle Strengthening Families Hub

Tel: 01902 550670 Email: graiseleySFH@wolverhampton.gov.uk

Bingley Strengthening Families Hub

Tel: 01902 551 979 Email: bingleySFH@wolverhampton.gov.uk

Whitmore Reans Strengthening Families Hub

Tel: 1902 556585 Email: whitmorereanssfh@wolverhampton.gov.uk

Dove Strengthening Families Hub

Tel: 01902 550887 Email: doveSFH@wolverhampton.gov.uk

Low Hill Strengthening Families Hub

Tel: 01902 553285 Email: lowhillsfh@wolverhampton.gov.uk

Childrens Village Strengthening Families Hub

Tel: 01902 553945 Email: childrensvillageSFH@wolverhampton.gov.uk

You can get this information in large print, braille, audio or in another language by calling 01902 551155

wolverhampton.gov.uk 01902 551155

  WolverhamptonToday  Wolverhampton_Today  @WolvesCouncil

City of Wolverhampton Council, Civic Centre, St. Peter's Square,
Wolverhampton WV1 1SH

Early Help Services For Families

Get the right support when you need it.



wolverhampton.gov.uk

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COUNCIL

There are times when children, young people and families need extra help. Someone might offer this to you, but other times you might want to ask for it.

What is early help?

Early help is a way of getting extra support when your family needs it, but getting it as soon as difficulties start, rather than waiting until things get worse. It's for children and young people of any age.

Help can come from all kinds of services and organisations who work together to support your family. You might be using some of these services already, but we want to make sure they are providing the right support for you and your family's needs.

Why would I seek early help?

It could be that you're worried about your child's health, development or behaviour, or perhaps because you are caring for a disabled child. Maybe your child is affected by domestic abuse, drugs or alcohol. Perhaps your child is a carer for other people.

Who do I ask?

Have a chat with a teacher, health professional or support worker – they can help you look at what types of support are available and who might be able to help.



What sort of services or help do I get?

It depends on what you need and might include services you already get. We will agree it with you and make sure it all joins up.

Here's just a few examples:

Early Learning & Education

- Stay and play
- School attendance and exclusion
- Home learning
- Adult education

Health

- Child health and development
- Emotional Health
- Peer mentoring

Advice & Welfare

- Employment and benefits advice
- Parenting programmes

Family & Young Person support

- Positive activities and play
- Housing support
- Young Carers
- Parenting support
- Children with disabilities
- Domestic abuse

What happens if I ask for early help?

You will be fully involved and we will listen to you. It may be that we just talk to you and point you to the support you want.

If it's a bit more complicated, we'll need to ask you for information that we write down or type. This is so we can get the right information and share it (if you agree) with people who need to know, so we can better understand your circumstances and match up services that would help you out the most. This is called an Early Help Assessment (EHA) You'll get a Team Around the Family (TAF) Plan showing what you want to achieve and the support you need.

There will be regular family meetings and meetings with workers from the different services that are helping you to make sure everything is on track.

Can I say no to an early help assessment?

Yes you can. But we would like the person, who suggested it, to stay in contact with you in case your circumstances alter or you change your mind.